

Kate's Story...



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Meet Kate

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Three years ago Kate left an abusive relationship

A photograph of a woman with long blonde hair smiling broadly, being kissed on the cheek by two young children. The child on the left is a boy with short blonde hair wearing a yellow shirt. The child on the right is a girl with long, curly blonde hair. The background is a soft-focus outdoor scene with a body of water and buildings in the distance.

Moving cities Kate found a part-time job with flexible hours

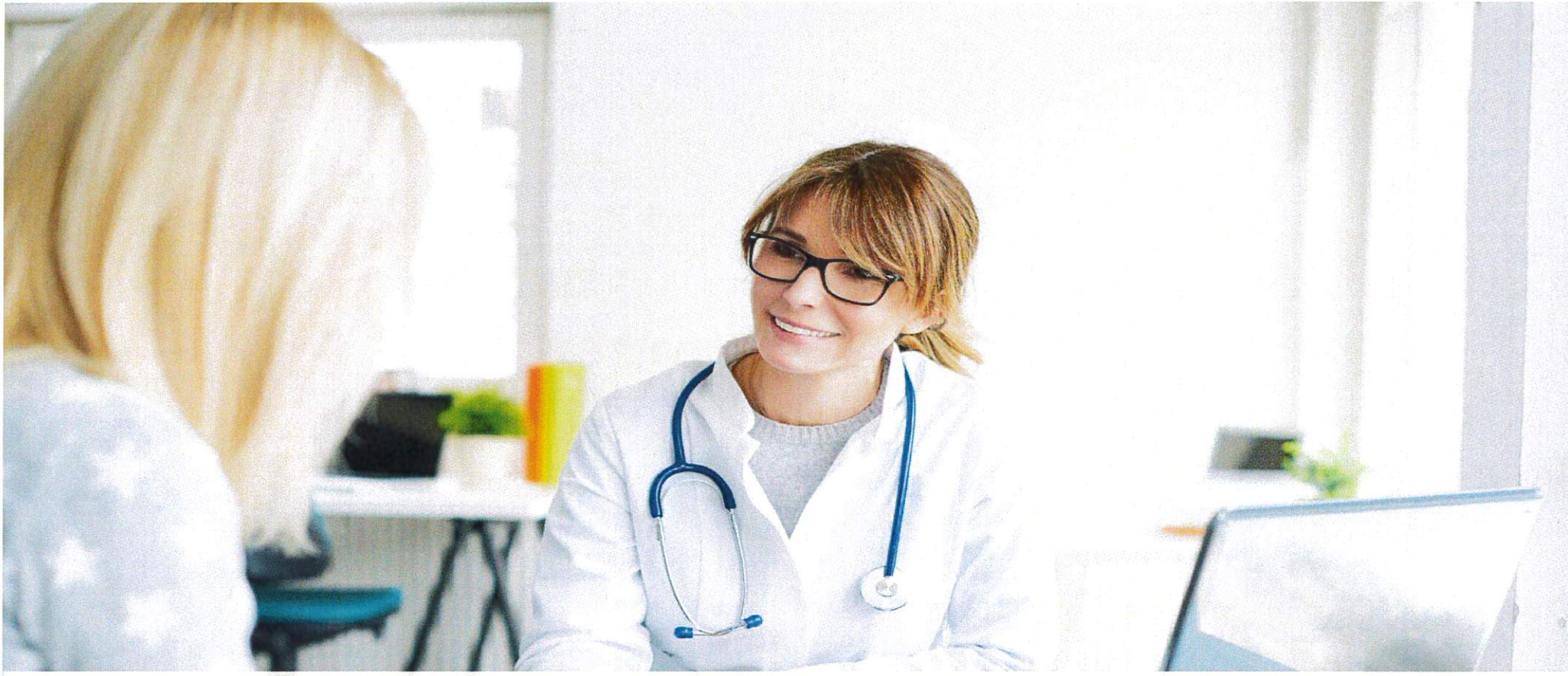


But on a low wage Kate struggled to make ends meet



On her way to work, Kate slipped on the ice





Opiates helped Kate manage the pain until they ran out



Withdrawal intensified Kate's unaddressed anxiety



Finding a new prescriber, Kate took more and more pills



Until only heroine took care of her pain



One day the police stopped her while high. Kate was arrested...

A silhouette of a woman sitting on the floor, leaning against a wall. She is looking towards a bright light source on the left, which creates a strong glow and casts her shadow. The background is a dark, gradient blue.

Kate lost her job and her kids were taken into care

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Unaware of her reduced tolerance, Kate accidentally overdosed

How can Kate's
tragedy be avoided?

South Carolina offers a wealth of support, but in silos...



Gov Administrator:
Processed Kate's forms for state help



Physician 1:
Prescribed T3s to alleviate her pain but later refused a refill



Coworker: Referred Kate to her doctor after noticing Kate's anxiety and fidgeting



Physician 2:
Continued to prescribe Kate T3s without monitoring her tolerance



Police Officer:
Pulled Kate over and noticed she was high and arrested her



Social Worker:
Removed Kate's children and placed them in foster care

3 fundamental challenges need to be overcome



1. Limited information about the Client

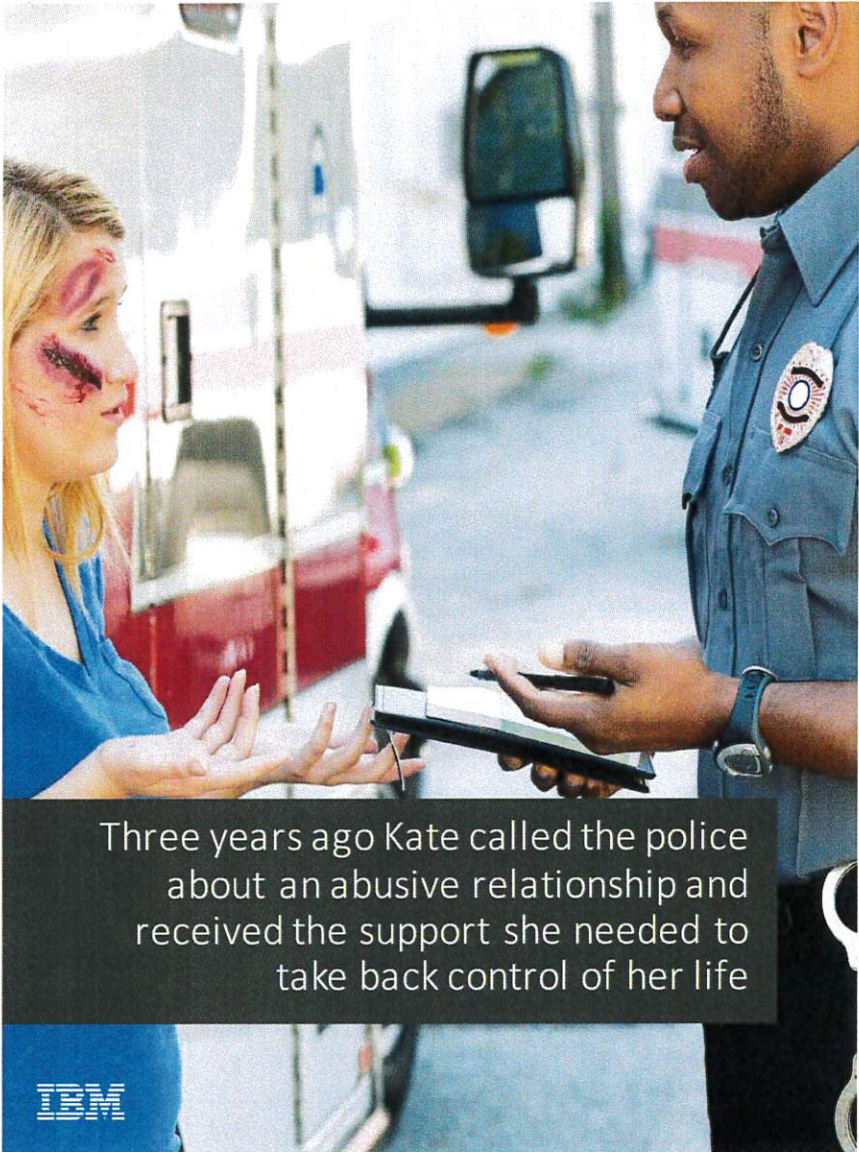
2. Lack of actionable insights of the Client's needs

3. Restricted agility to holistically respond to Client's needs

Kate's Story Take 2...



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Three years ago Kate called the police about an abusive relationship and received the support she needed to take back control of her life



Police Officer records violence and connects Kate to supportive services for domestic violence





Moving to Madison, Kate secured a full-time job to support her family thanks to subsidized childcare

Police Officer records violence and connects Kate to supportive services for domestic violence



Social Worker provides services to help Kate escape and set-up on her own





While applying for Medicaid Kate was offered additional services to help her situation

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Police Officer records violence and connects Kate to supportive services for domestic violence



Social Worker provides services to help Kate escape and set-up on her own

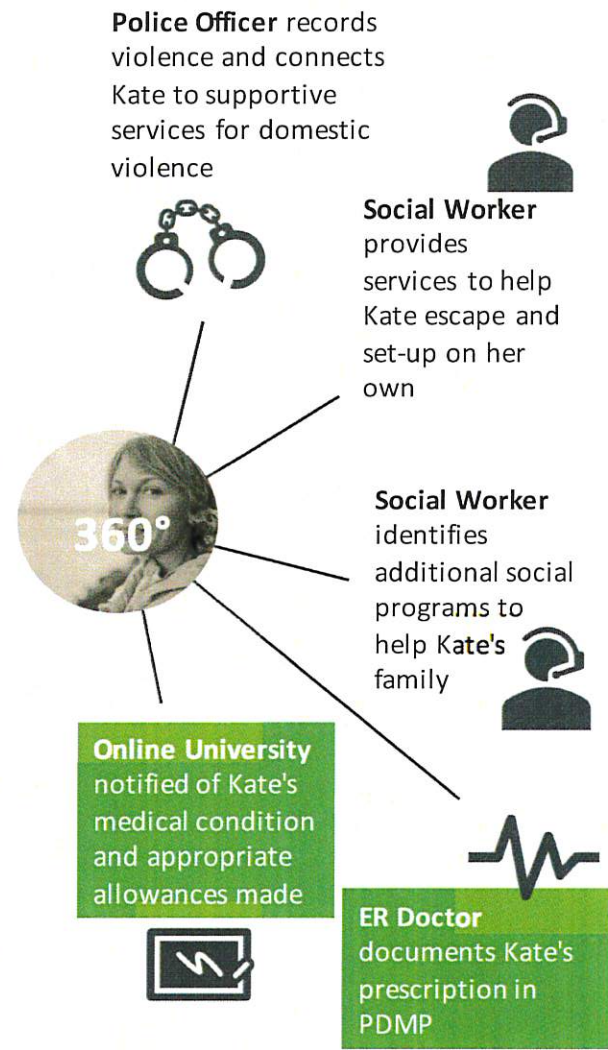


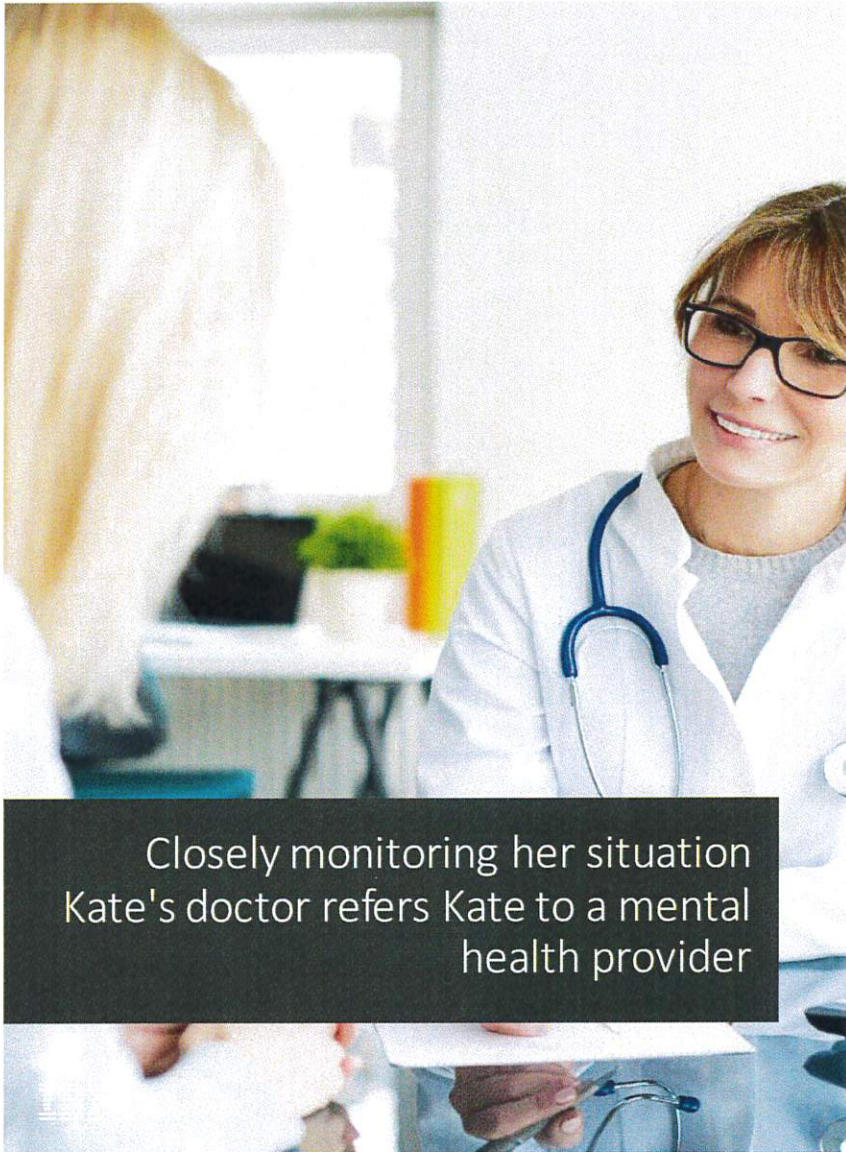
Social worker identifies additional social programs to help Kate's family



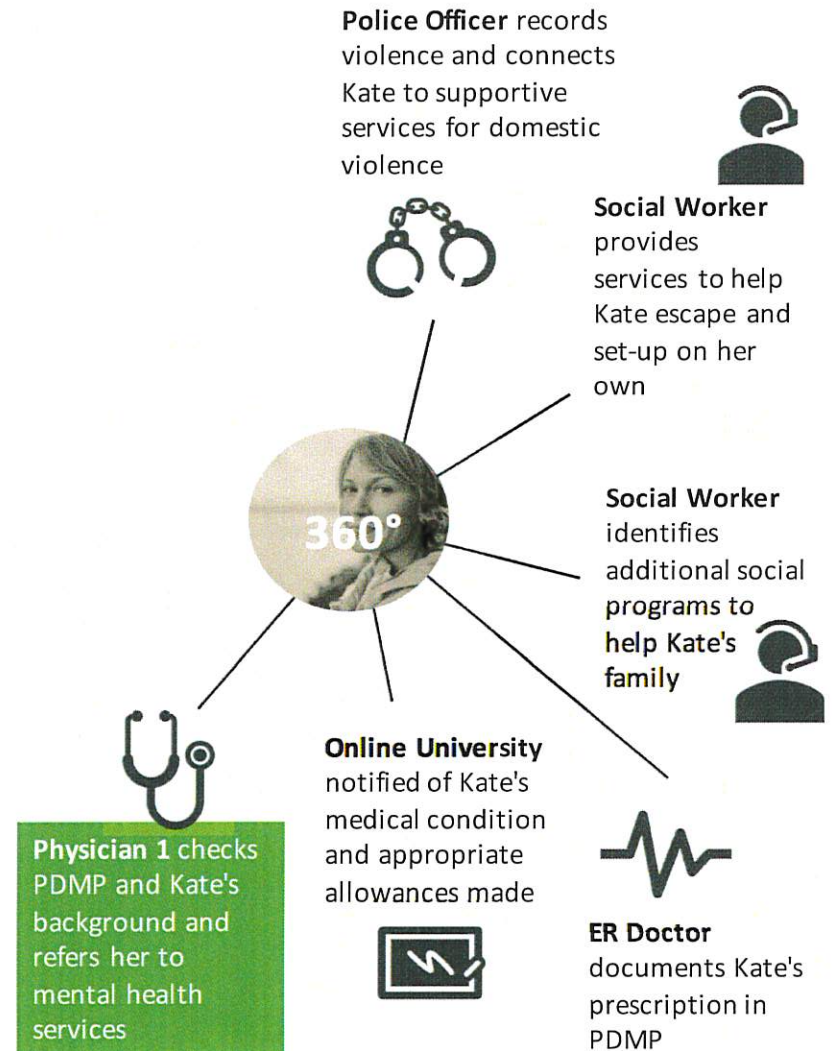


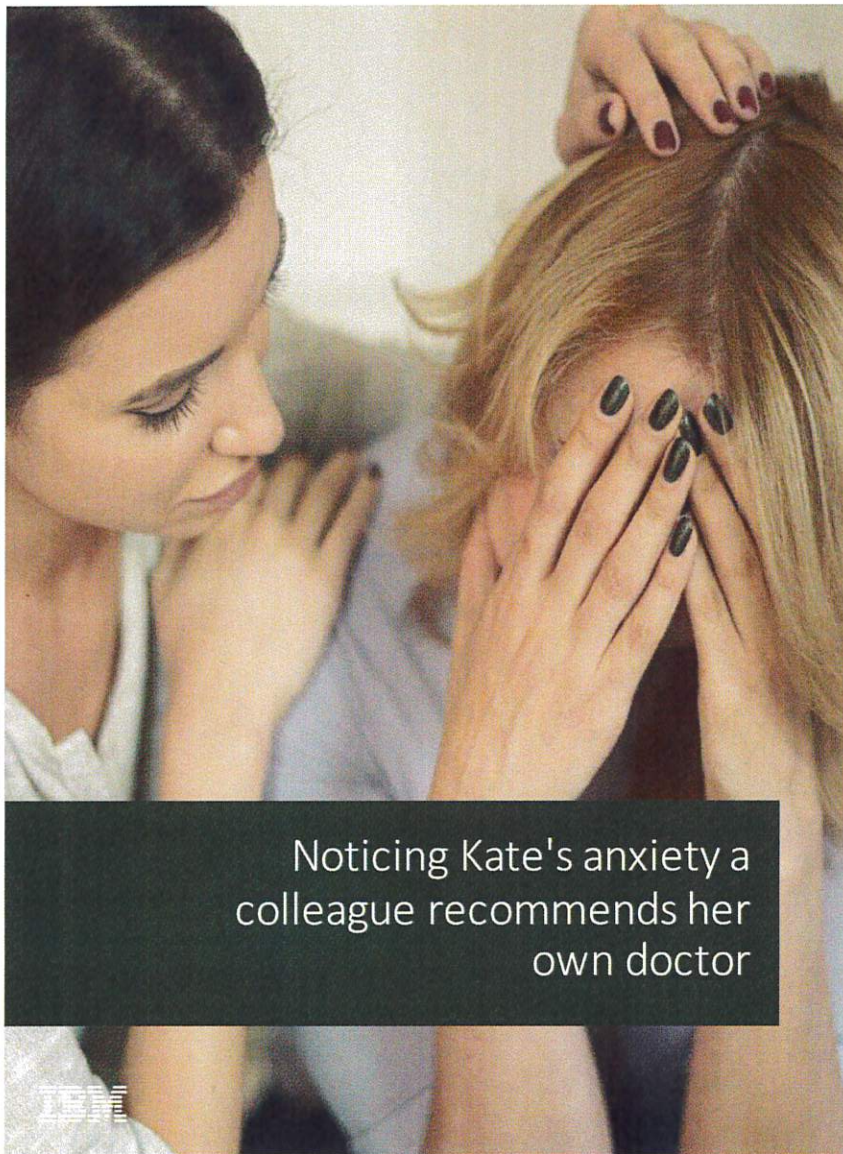
Kate had an accident and was prescribed painkillers which were recorded in the Prescription Drug Monitoring Program



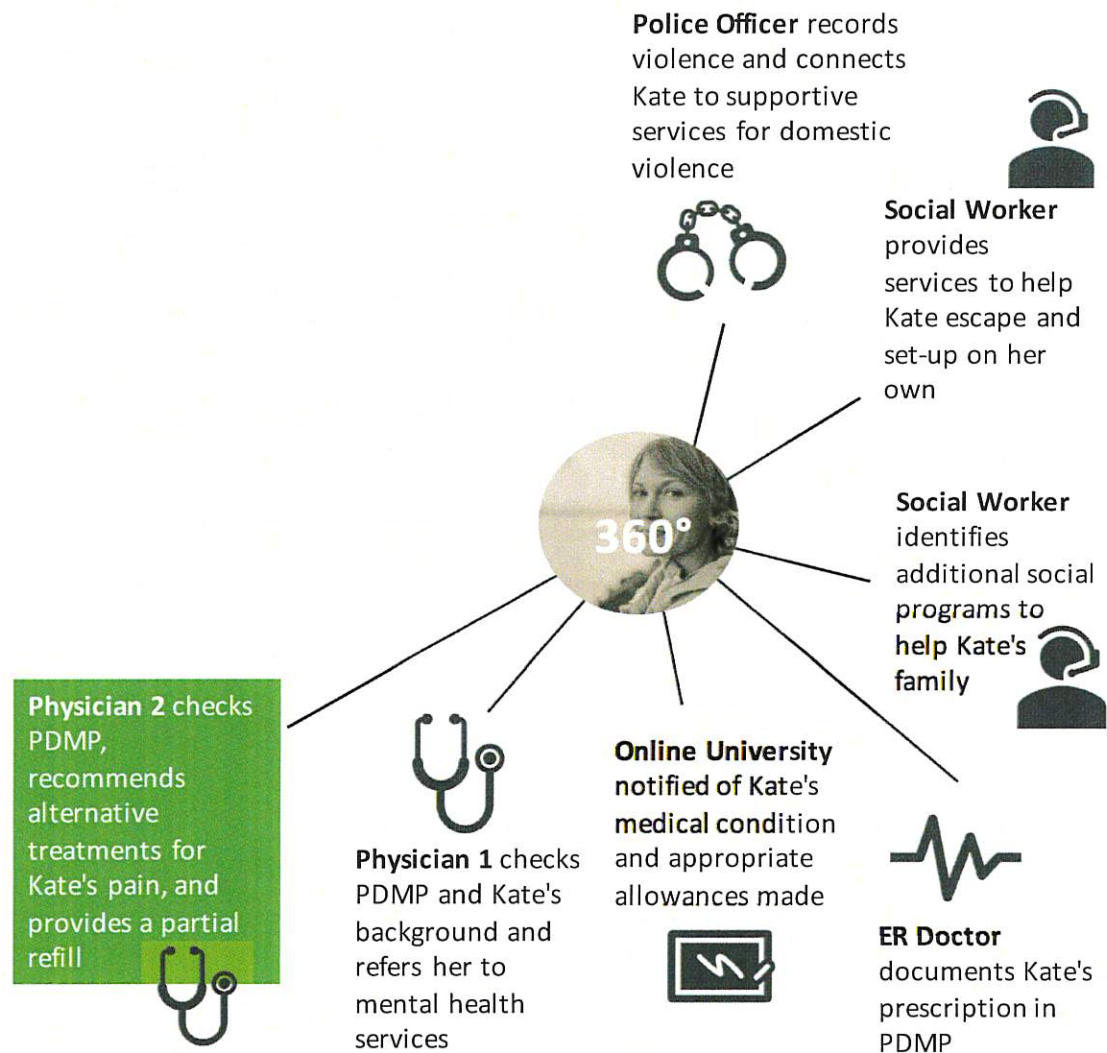


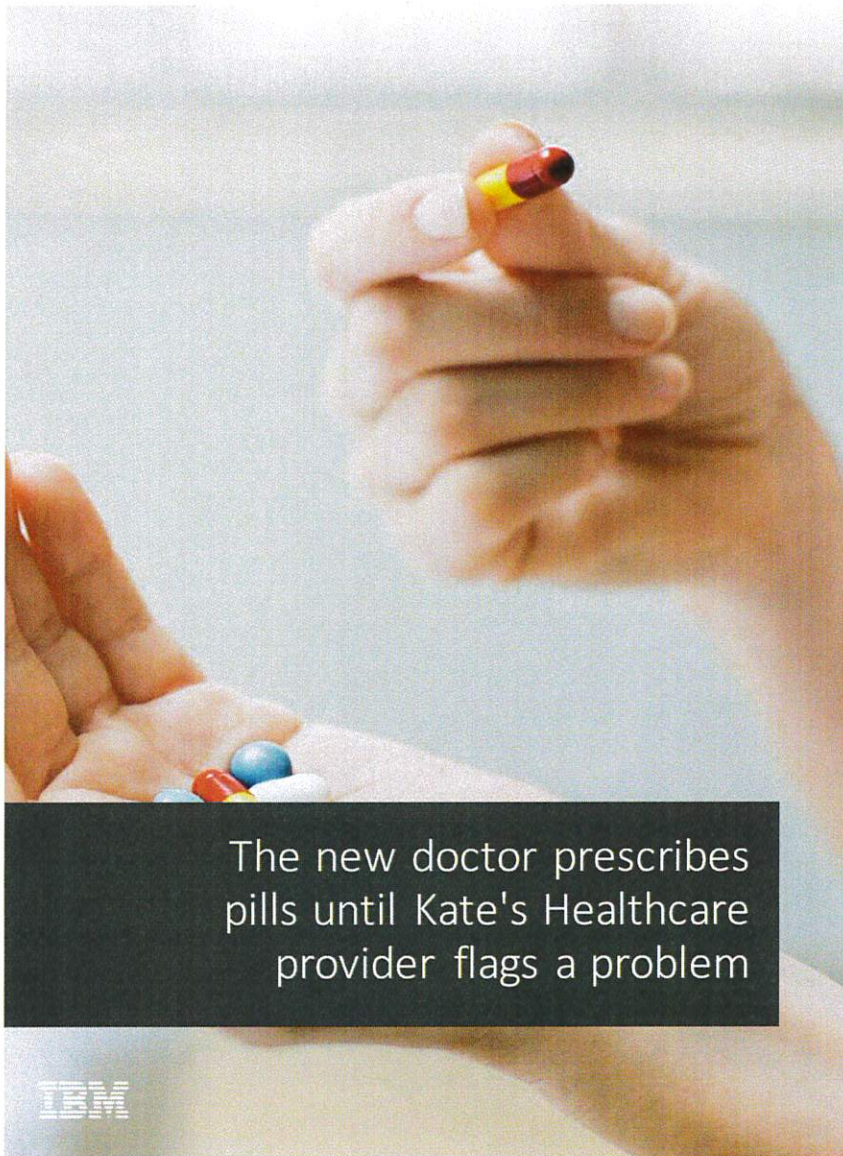
Closely monitoring her situation
Kate's doctor refers Kate to a mental
health provider





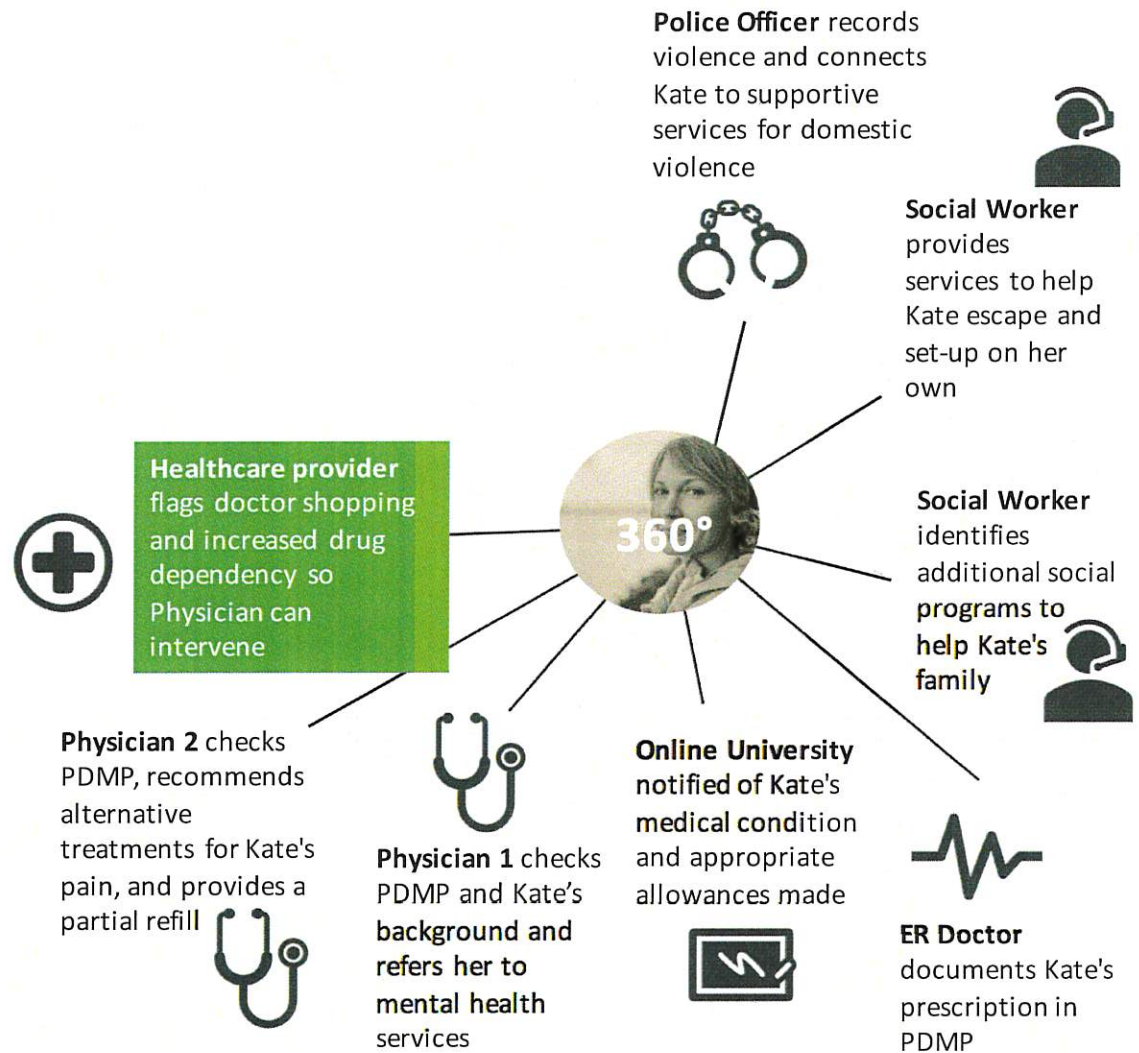
Noticing Kate's anxiety a colleague recommends her own doctor

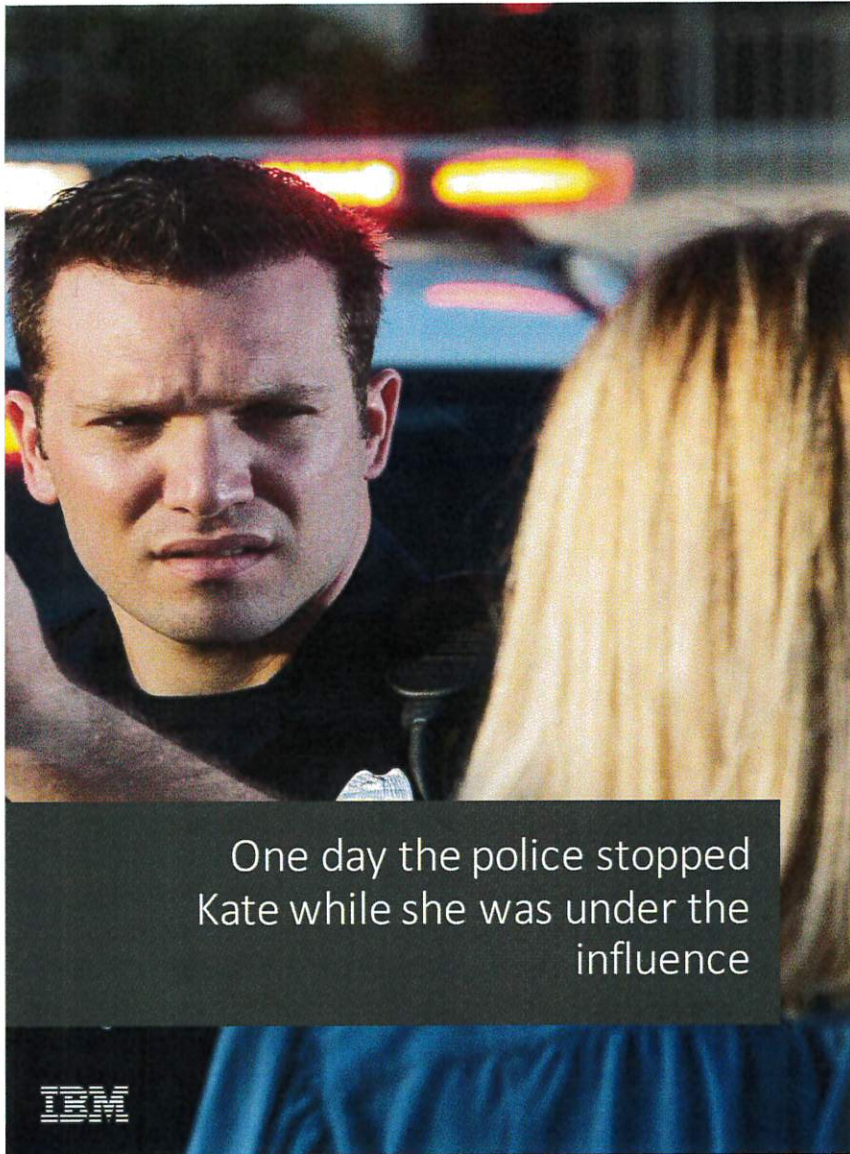




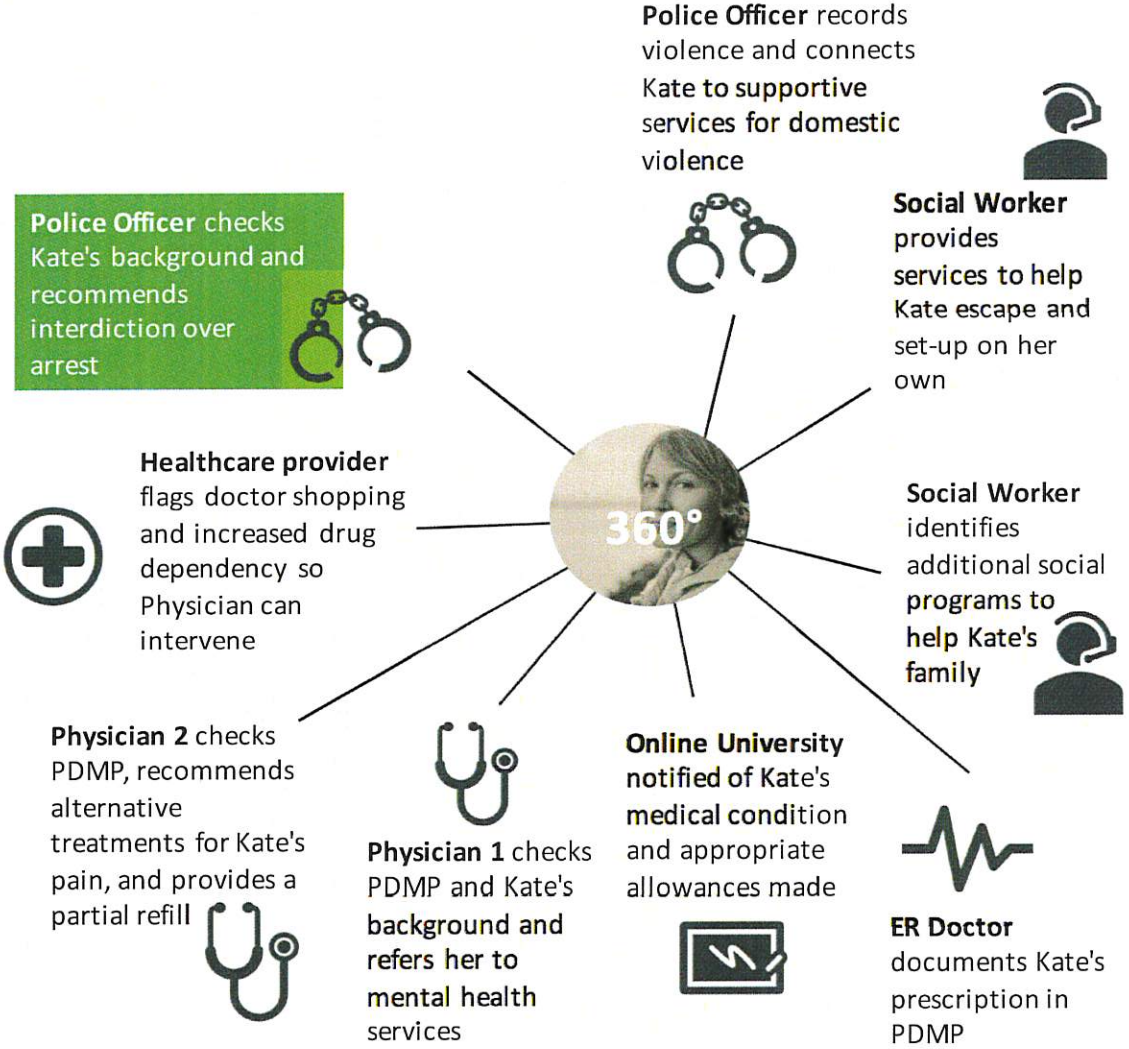
The new doctor prescribes pills until Kate's Healthcare provider flags a problem

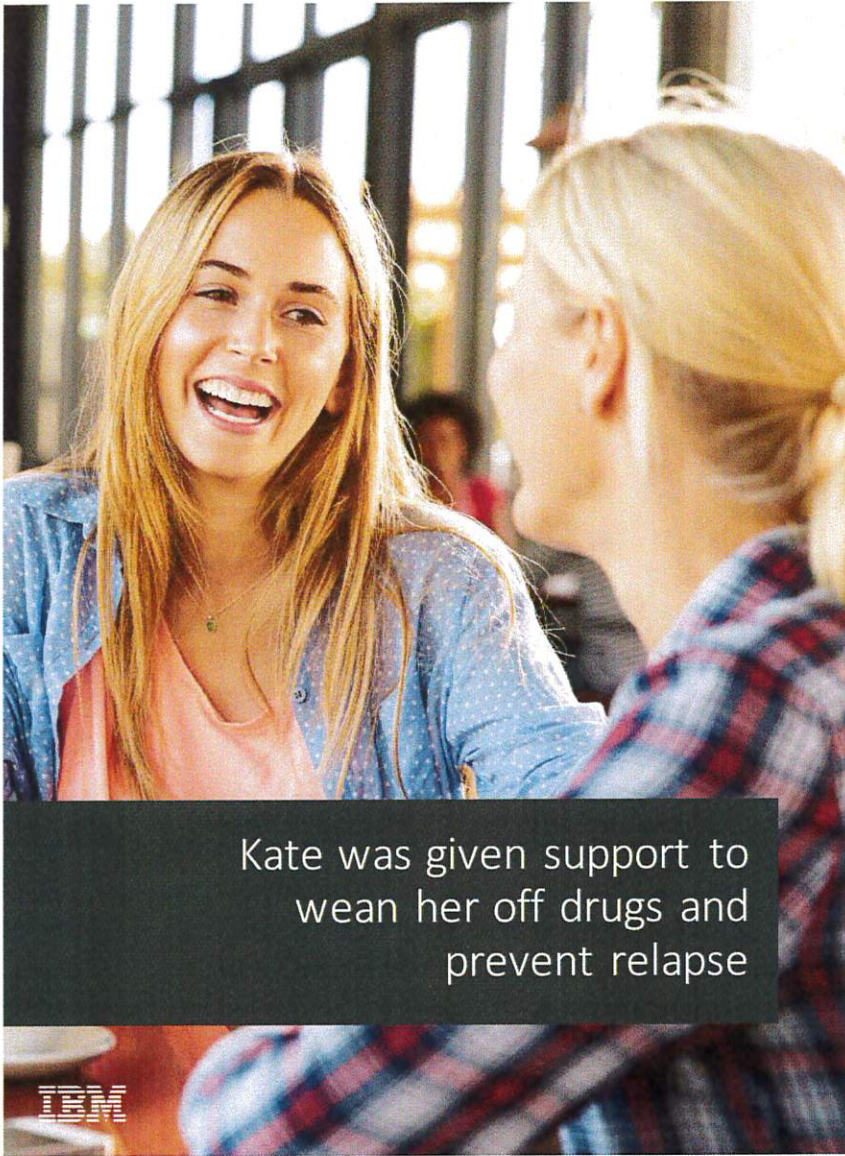
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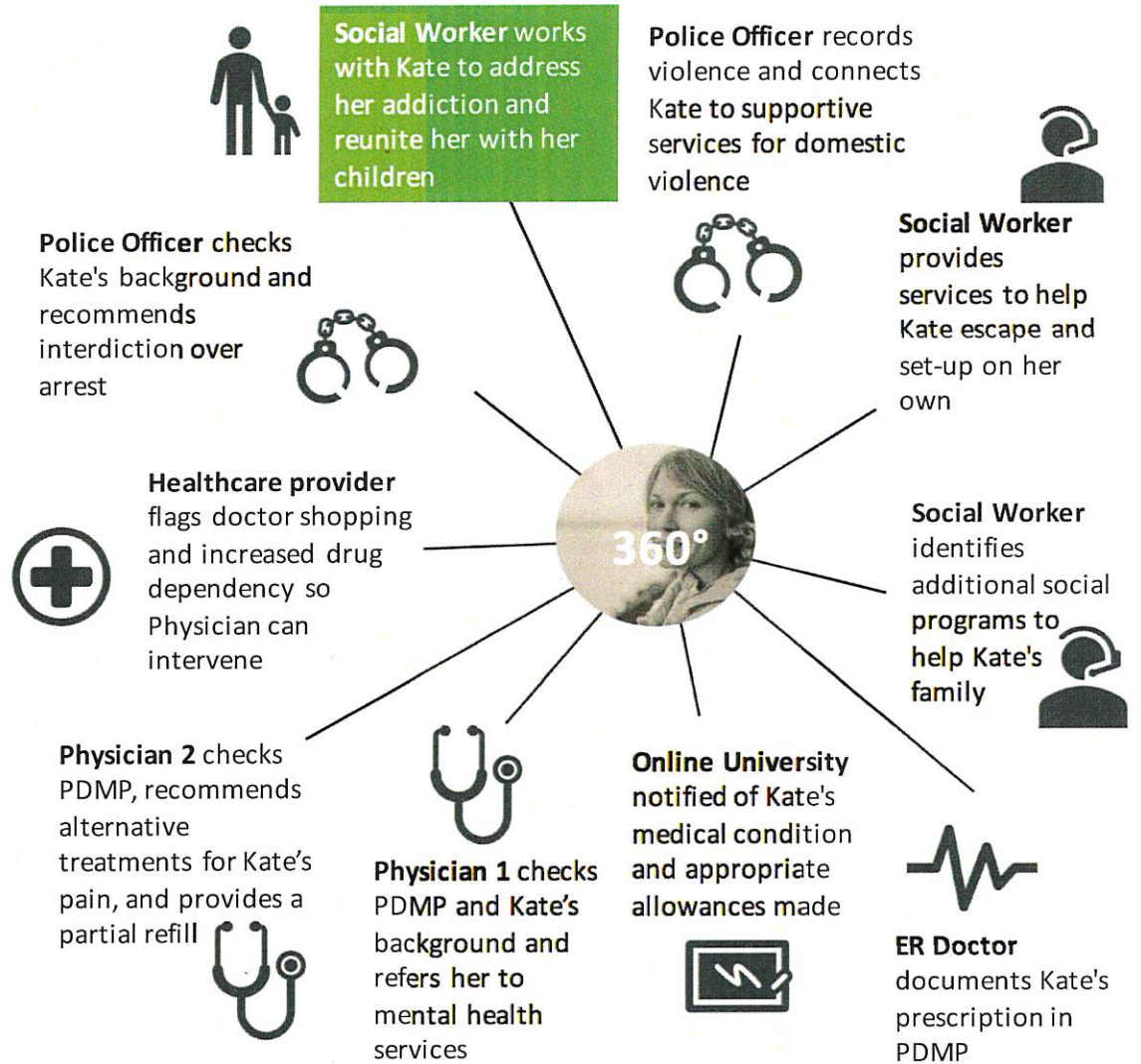
One day the police stopped Kate while she was under the influence





Kate was given support to wean her off drugs and prevent relapse

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Kate and family are doing well!

